

QUACKENSTEIN-COM

I'm an award-winning designer and creative director with over two decades developing brands and helping businesses achieve marketing success. Devising and directing creative strategy and crafting its execution is where I excel. During my time at Visit Buffalo Niagara, my team took a city associated with Rust Belt decay and transformed its brand into a can't-miss place, featuring experiences a visitor won't find anywhere else. • I'm a storyteller. Getting to the core of a client's DNA and then shaping those bits and pieces into authentic and compelling messages that engage customers is what I do. Equally fluent with ink on paper, screens and sound & motion, I've created captivating work in all media, and I'm ready to deliver great results for you.

PROFESSIONAL EXPERIENCE

AUGUST 2020

NOW

Presentation Specialist

CITI

580 CROSSPOINT PARKWAY / GETZVILLE, NY 14068

 Design sales material, presentations and display graphics for bank deals with private clients

MAY 2020 NOW

EXPLORE & MORE - THE RALPH C. WILSON, JR. CHILDREN'S MUSEUM

Consulting Designer

130 MAIN STREET / BUFFALO, NY 14202

- Design and produce all marketing materials for marketing, operations and education teams:
 - » Print and online advertising
 - » E-mail campaigns
 - » Brochures / logos / direct mail / social media graphics / customer print collateral
 - » Print and digital signage / large format graphics
- ▶ Video production: on-set direction, 360° photography, editing and motion graphics

JULY 1999 —— APR 2020

VISIT BUFFALO NIAGARA

Director of Creative Services

403 MAIN STREET, SUITE 630 / BUFFALO, NY 14203

- Spearheaded development and creative execution of overall marketing strategy: message, channels, media mix and tactics
- ▶ Designed and produced all marketing materials:
 - » Consumer and trade publication advertising
 - » Online marketing and and e-mail campaigns
 - » Travel guides and brochures / logos / direct mail / retail merchandise / convention and meeting signage
 - » Tradeshow displays and large format graphics
- ▶ Led video and audio production:
 - » On-set video direction, editing and motion graphics
 - » Podcast recording, editing and distribution
- Developed and maintained all organization websites
- ▶ Crafted social media messaging

- Managed all creative services projects
- Made all printing, signage, display and Macintosh software and hardware purchase decisions
- ▶ Hired and directed all freelance designers, photographers, illustrators, videographers, printers and web developers
- ▶ Supervised staff graphic designer

MAR 1996

JULY

1999

LANDMARK DIRECT CORP.

96 Graphic Designer

500 FILLMORE AVENUE / TONAWANDA, NY 14150

Designed and produced direct marketing materials:

- » Quarterly catalogs for four business units
- » Direct mail / catalog advertising / flyers
- » Packaging and product art

AWARDS

Infotech Niagara / 2002 Web Marketing Association / 2003 AAF Buffalo / 2010, 2013, 2014, 2015 New York State Tourism Industry Association / 2017, 2018

DIGITAL SKILLS

PROFESSIONAL AFFILIATIONS

SEPT

AAF BUFFALO

1998 NOW

Leadership roles:

Board member / 1998–2000, 2003–2008 Executive secretary / 2004–2005

Vice-president / 2005–2006

President / 2006-2007

EDUCATION

DEC 1995

SUNY BUFFALO STATE

Bachelor of Fine Arts in Graphic Design, Magna Cum Laude

1300 ELMWOOD AVENUE / BUFFALO, NY 14222